

# Mallorca

Balearic Islands

## Interactive tour guide

for people with visual needs

## Tour guide

**Tour guide** accessible for all in Mallorca 2022

*\* Photo. Sant Elm beach with Pantaleo island and the Dragonera island at the background.*

Mallorca Tourism Foundation

## Services

**Services** guide  
accessible for all in  
Mallorca 2022



## Beaches

**Beaches** guide  
with PRM point in  
Mallorca 2022



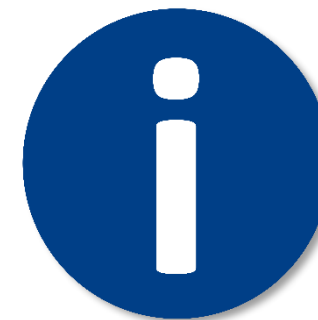
## Excursions

**Excursions** guide  
accessible for all in  
Mallorca 2022



## Experiences

**Experiences** guide  
accessible for all in  
Mallorca 2022



# Mallorca

Balearic Islands










# Services

**Services** guide accessible for all in  
Mallorca 2022

*\* Photo. Alcúdia bay views on the way from Cap de Pera to Belén.*

Mallorca Tourism Foundation

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## **1. Introduction**

Mallorca is a privileged tourist destination throughout the world. Its beaches and its coast, orography, mountains, culture and gastronomy, among others, stand out.

Mallorca as a tourist destination is strongly committed to universal accessibility and to having spaces, products, services and information for everyone.

This effort for tourism for all is gaining strength in Mallorcan society, which uses more and more proposals to improve its spaces, products, services and information.

The universal accessibility criteria are for everyone, for this reason this guide is for everyone. Giving detailed information about the access needs that a person may have.

## **What is accessible tourism or for all?**

It is an inclusive tourism in which all people have a place, regardless of whether they have any kind of need: physical, visual, auditory, psychic, intellectual, cognitive, mental health pathologies, intolerances, allergies, organic, families with babies, people who face some type of need derived from their age, high capacities, etc.


The concept of accessible tourism aims to ensure that the environments, services, products and tourist information are enjoyed under equal conditions by all. The objective of accessible tourism is, therefore, to provide an offer of destinations for all people, regardless of their individual characteristics, incorporating a perspective of autonomy and normalization.





In order for the experience to be carried out according to this perspective, accessibility must be present in an integral and transversal way in each link of the tourism value chain. In this guide we bring to light this tourist value chain.

## 2. Resources accessibility map in Mallorca

We have analysed the universal accessibility situation on Mallorca island in a general way with the main social agents, searching information on internet and with tourist resources accessible audits that we have carried out for the FMT.

### 2.1. Transportation

- **Aviation.** Son San Juan airport has accessible routes with a good assistance service for people with reduced mobility (PRM service). The AENA airport and its team work to make universal accessibility a reality, with constant improvements and communication with the social sector.
- PRM service information and telephone 91 321 1000 
- **Marine.** All maritime stations are generally accessible, although there are differences between ships.
- Contact for PRM is made directly with the shipping company that will give us information on accessibility measures.

- **Railway.**
- Ferrovias SFM, integrated in the Consorcio de Transportes de Mallorca CTM-TIB, with good accessibility to trains and in most stations.   

- Railway Soller. Telephone 971 75 2051.
- **Line bus.** Both line bus transport of the city of Palma (EMT) and the transport (TIB) between municipalities have adapted buses. And most stops have universal accessibility measures.
- Palma EMT buses, telephone 971 214 444   

- Mallorca TIB buses, telephone 971 177 777
- Adapted **taxis** for wheelchairs. Highlight the fleet of accessible taxis to the city of Palma. Most municipalities have adapted taxis.
- Telephone adapted taxi service in Palma 971 703 529

With the data we can say that, in general, in Mallorca there are good accessibility measures in the transport infrastructures.

## 2.2. Accommodation

- **Hotels.** We found that most hotels are accessible and have accessible rooms.
- Featured search engines with filters on accessibility.






## 23. Restoration

- **Restoration.** Mallorca has a wide culinary offer, both local and international, with a good range of accessible establishments. Currently, restaurant menus must specify the food on their plates and in many restaurants it can be accessed using a QR code. We recommend trying the local gastronomy present throughout the island.
- Featured search engines.







## 2.4. Trade

- **Trade.** We can say that there are shops with universal accessibility measures in the spaces and in the information of the whole island. The pressure of access measures for all people varies according to the municipality and business, and is usually greater in shopping centres.
- We highlight businesses with local products, such as garments, shoes, furniture, food... 
- Shopping centres in Mallorca. 
- Supermarkets. 

## 2.5. Leisure

- **Nature.** Mallorca has a good accessible routes catalogue, including refuges.
- Shelters of the Council of Mallorca 
- Information natural spaces GOIB 
- **Sport.** Mallorca island is an extraordinary place for practicing accessible sports in open air, where we can practice cycling, handbikes, sailing, canoeing, basketball, paddle tennis, tennis, golf, etc.
- F. Handisport, develops adapted sports. 






- **Mallorca cultural offer** is wide and accessible to a great extent. This section includes museums, concert halls and popular festivals, urban tours of historical interest, monuments, historic buildings, etc. 
- Mallorca Museums 
- Manacor Museums 
- Inca Shoe and Industry Museum 

- **Beaches.** Talking about PRM points (people with reduced mobility) on beaches, Spain is one of the places in the world where there are more accessible beaches and the Mallorca stands out compared to the rest of the State, due to the quantity and quality of access points for PMR on the beaches.

 The Foundation Mallorca Tourism offers a list of accessible beaches.



## 2.6. Useful information

- Accessibility information on resources. 
- Personal assistance information at the destination of Mallorca.  
Telephone 971 770 309
- TAD area, tourism, accessibility and sport of ASPAYM IB. 
- Rental of support products. CASA. 
- Rental of support products. Orthopaedics in Mallorca. 
- Emergency telephone number 112.
- Health emergency telephone number 061.
- Hospitals in Mallorca. 

**PMR** – Person with reduced mobility.

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# Mallorca

Balearic Islands

## Beaches

**Beaches guide** with support point for  
people with reduced mobility in  
Mallorca 2022

*\* Photo. Ciutat Jardí Beach.*

Mallorca Tourism Foundation

## Beach guide for PRM

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Calvià municipality



Santanyí municipality



Alcúdia municipality



Felanitx municipality



Ses Salines municipality



Palma municipality



San Llorenç des Cardassar  
municipality



Andratx municipality



Muro Municipality



Manacor municipality



Son Servera municipality



Santa Margalida municipality



### **Interactive guide.**

Information access by clicking on the image,

*\* Beaches selection criteria are:*

- *Depending on minimum requirements for people with reduced mobility. Such as access for people using wheelchairs on the beach and amphibious chairs available to PRM.*
- *Information provided by the municipalities.*

## Beaches for PRM in Calvià

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Oratory beach



Es Carregador beach



Palmanova beach



Son Matias Beach



Magaluf beach



Cala Vinas beach



Cap Falco beach



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Home.



## Oratory Beach

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- Poster with written information about the beach.
- Beach Plan.
- Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
- Amphibious chairs.
- Accessible bathroom.
- More information e-mail [litoral@calvia.com](mailto:litoral@calvia.com)
  
- TIB 104 bus.
- *More information*



- \* *Oratorio beach image on the right.*
- \* *Information from the Calvià town hall.*



## Es Carregador beach.

---

- Parking reserved for people with reduced mobility.
  - Parking path or bus stop suitable for wheelchair users.
  - Podotactile signaling for people with visual disabilities in the environment.
  - Good signage.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach Plan.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Amphibious chairs.
  - Accessible bathroom.
  - More information email [litoral@calvia.com](mailto:litoral@calvia.com)
- 
- TIB 123 bus.
  - *More information*



\* *Es Carregador beach Image on the right.*

\* *Information from the Calvià town hall.*

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Home.



## Palmanova beach.

---

- Parking reserved for people with reduced mobility.
- Parking path or bus stop suitable for wheelchair users.
- Podotactile signage for people with visual disabilities in the environment.
- Good signage.
- Accessible route marked.
- Accessible ramp.
- Poster with written information about the beach.
- Beach plan.
- Easy-to-read written information.
- Walkways to walk or ride in good condition to the help point for PRM and bathroom.
- PRM support point with shaded area.
- Amphibious chairs.
- Accessible bathroom.
- More information email [litoral@calvia.com](mailto:litoral@calvia.com)
  
- TIB 123 bus.
- *More information*



\* *Palmanova beach image at the right.*

\* *Information from the Calvià town hall.*

Button to return to Home.



## Son Maties beach.

---

- Parking reserved for people with reduced mobility.
  - Parking path or bus stop suitable for wheelchair users.
  - Podotactile signage for people with visual disabilities.
  - Good signage.
  - Accessible route marked.
  - There is an accessible ramp.
  - Poster with written information about the beach.
  - Beach Plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - PRM support point with shaded area.
  - Amphibious chairs.
  - Accessible bathroom.
  - Staff trained to care for people with reduced mobility.
  - More information email [litoral@calvia.com](mailto:litoral@calvia.com)
- 
- TIB 123 bus.
  - *More information*
  - For more beach information, access to the **excursion** guide accessible for all in Mallorca 2022

\* *Son Maties beach image on the right.*

\* *Information from Calvià town hall.*



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## Magaluf beach.

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- Parking reserved for people with reduced mobility.
- Parking path or bus stop suitable for wheelchair users.
- Podotactile signage for people with visual disabilities.
- Good signage.
- Accessible route marked.
- Accessible ramp.
- Poster with written information about the beach.
- Beach Plan.
- Easy-to-read written information.
- Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
- PRM support point with shaded area.
- Amphibious chairs.
- Accessible bathroom.
- More information email [litoral@calvia.com](mailto:litoral@calvia.com)
  
- TIB 123 bus.
- *More information*

\* *Magaluf beach image at the right.*

\* *Information from the Calvià town hall.*



Button to return to Home.



## Cala Vinyes beach.

---

- Podotactile signage for people with visual disabilities.
  - Good signage.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Amphibious chairs.
  - Accessible bathroom.
  - More information email [litoral@calvia.com](mailto:litoral@calvia.com)
- 
- TIB 105 bus.
  - *More information*



\* *Cala Viñas beach Image on the right.*  
\* *Information from the Calvià town hall.*



## Cap Falcó Beach

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- Good signage.
- Poster with written information about the beach.
- Beach plan.
- Easy-to-read written information.
- Amphibious chair.
- Accessible bathroom.
- More information email [litoral@calvia.com](mailto:litoral@calvia.com)
  
- TIB 105 bus.
- *More information*



\* *Cap Falcó beach image of on the right.*

\* *Information from the Calvià town hall.*



## Beaches for PRM in Santanyí

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 Es Caló des Pou beach

 Beach Cala Santanyí

 Beach Cala Llobards

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Home.



## Es Caló des Pou beach.

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- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Amphibious chairs.
  - Accessible bathroom.
  - More information email [turisme@ajsantanyi.net](mailto:turisme@ajsantanyi.net)
- 
- TIB 515 bus.
  - *More information*



*\* Information from the Santanyi town hall.*



## Cala Santanyí beach.

---

- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - PRM support point with shaded area.
  - Amphibious chairs.
  - Accessible bathroom.
  - More information email [turisme@ajsantanyi.net](mailto:turisme@ajsantanyi.net)
- 
- TIB 516 bus.
  - *More information*



- \* *Cala Santanyí beach image on the right.*
- \* *Information from the Santanyí town hall.*



## Cala Llombards beach.

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- Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Amphibious chairs.
  - Amphibious crutches.
  - Support point for PRM with shaded area and deckchair.
  - Accessible bathroom.
  - Staff trained to support for people with reduced mobility.
  - More information email [turisme@ajsantanyi.net](mailto:turisme@ajsantanyi.net)
- 
- TIB 515 bus.
  - *More information*



*\* Information from the Santanyí town hall.*



## Beaches for PRM in Alcúdia

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Alcúdia beach

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Home.





## Alcúdia beach

---

- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Podotactile signage for people with visual disabilities.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Haptic information, relief or QR code marked with relief on the beach sign.
  - Beach plan with information in relief.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with shaded area and deckchair.
  - Amphibious chairs.
  - Transfer crane.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Staff trained to support for people with reduced mobility.
  - Reservation telephone number and PRM point information with WhatsApp.
  - More information email [calvarez@sosteniblexxi.es](mailto:calvarez@sosteniblexxi.es)
- 
- TIB 322 bus.
  - *More information*



\* *Alcúdia beach image on the right.*

\* *Information from the Alcúdia municipality.*

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## Beaches for PRM in Felanitx

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Cala Sa Nau beach



Cala Ferrera beach



Cala Marçal beach



S'Arenal of Portocolom beach

Button to return to  
Home.



## Cala Sa Nau beach

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- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Podotactile signage for people with visual disabilities.
  - Good signage.
  - Accessible route marked with.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan with information in relief.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - PRM support point with shaded area.
  - Amphibious chairs.
  - Transfer crane.
  - Amphibious crutches and buoyancy aids.
  - Support elements in the water for the orientation of blind people.
  - Accessible bathroom.
  - Telephone reservation and information.
  - Staff trained to support for people with reduced mobility.
  - More information email [cati.bestard@felanitx.org](mailto:cati.bestard@felanitx.org)
- 
- TIB bus.
  - *More information*



\* *Cala Sa Nau beach image of on the right.*

\* *Information from the Felanitx town hall.*

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Home.



## Cala Ferrera beach

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- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan with information in relief.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - PRM support point with shaded area.
  - Amphibious chairs.
  - Transfer crane.
  - Amphibious crutches and buoyancy support elements.
  - Support elements in the water for the orientation of blind people.
  - Accessible bathroom.
  - Telephone reservation and information.
  - Staff trained to support for people with reduced mobility.
  - More information email [cati.bestard@felanitx.org](mailto:cati.bestard@felanitx.org)
- 
- TIB 515 bus.
  - *More information*



*\* Cala Ferrera beach image on the right.*  
*\* Information from the Felanitx town hall.*

Button to return to Home.



## Cala Marçal beach

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- Parking reserved for people with reduced mobility.
- Parking route or bus stop suitable for wheelchair users.
- Podotactile signage for people with visual disabilities.
- Good signage.
- Accessible route marked.
- Accessible ramp.
- Poster with written information about the beach with information in relief.
- Easy-to-read written information.
- Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
- PRM support point with shaded area.
- Amphibious chairs.
- Transfer crane.
- Amphibious crutches and buoyancy aids.
- Support elements in the water for the orientation of blind people.
- Accessible bathroom.
- Telephone reservation and information.
- Staff trained to support for people with reduced mobility.
- More information email [cati.bestard@felanitx.org](mailto:cati.bestard@felanitx.org)
- TIB bus.
- *More information*
- For more information about the beach access **excursions** accessible guide for all in Mallorca 2022

\* *Cala Marça beach on the right.*

\* *Information from the Felanitx town hall.*



Button to return to Home.



## S'Arenal of Portocolom beach

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- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan with information in relief.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - PRM support point with shaded area.
  - Amphibious chairs.
  - Transfer crane.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Telephone reservation and information.
  - Staff trained to support for people with reduced mobility.
  - More information email [cati.bestard@felanitx.org](mailto:cati.bestard@felanitx.org)
- 
- TIB bus.
  - *More information*



\* *S'Arenal of Portocolom image on the right.*

\* *Information from the Felanitx town hall.*

Button to return to Home.



## Beaches for PRM in Ses Salines

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Es Port beach



Button to return to  
Home.



## Es Port beach

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- Parking reserved for people with reduced mobility.
- Good signage.
- Accessible ramp.
- Poster with written information about the beach.
- Beach plan with information in relief.
- Easy-to-read written information.
- Walkways to walk or ride in good condition to the help point for PRM and bathroom.
- Help point for PRM with shaded area.
- Amphibious chairs.
- Amphibious crutches.
- Accessible bathroom.
- Staff trained to support for people with reduced mobility.
- More information email [mediambient@ajssalines.net](mailto:mediambient@ajssalines.net)
  
- TIB 517 bus.
- *More information*



\* *Es Port beach image on the right.*

\* *Information from the Ses Salines town hall.*

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Home.





## Beaches for PRM in Palma


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 Cala Major Beach

 Can Pere Antoni beach

 Ciutat Jardí Beach

 Cala Estància Beach

 Palma Beach Spa 7

 Palma Beach Spa 15

Button to return to  
Home.



## Cala Major Beach

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- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with shaded area and deckchair.
  - Amphibious chairs.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Phone reservation and information also by WhatsApp.
  - Staff trained to support for people with reduced mobility.
  - More information email [accessibilitat@palma.cat](mailto:accessibilitat@palma.cat)
- 
- EMT bus.
  - *More information*



\* *Cala Major beach image on the right.*

\* *Information from Palma town hall.*

Button to return to  
Home.



## Can Pere Antoni beach

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- Parking reserved for people with reduced mobility.
- Route of the car park or bus stop suitable for wheelchair users.
- Podotactile signage for people with visual disabilities.
- Good signage.
- Accessible route marked.
- Accessible ramp.
- Poster with written information about the beach.
- Plan of the beach.
- Easy-to-read written information.
- Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
- Support point for PRM with shaded area and deckchair.
- Amphibious chairs.
- Amphibious crutches and buoyancy support elements.
- Accessible bathroom.
- Phone reservation and information also by WhatsApp.
- Staff trained to support for people with reduced mobility.
- More information email [accessibilitat@palma.cat](mailto:accessibilitat@palma.cat)
  
- EMT bus.
- *More information*

\* *Can Pere Antoni beach image on the right.*

\* *Information from Palma town hall.*



Button to return to Home.



## Ciutat Jardí beach

---

- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Podotactile signage for people with visual disabilities.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Plan of the beach.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with shaded area and deckchair.
  - Amphibious chairs.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Phone reservation and information also by WhatsApp.
  - Staff trained to support for people with reduced mobility.
  - More information email [accessibilitat@palma.cat](mailto:accessibilitat@palma.cat)
- 
- EMT bus.
  - *More information*

\* *Ciutat Jardí beach image on the right.*

\* *Information from Palma town Hall.*



## Cala Estància beach

---

- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with shaded area and deckchair.
  - Amphibious chairs.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Phone reservation and information also by WhatsApp.
  - Staff trained to support for people with reduced mobility.
  - More information email [accessibilitat@palma.cat](mailto:accessibilitat@palma.cat)
- 
- EMT bus.
  - *More information*



\* *Cala Estància beach image on the right.*

\* *Information from Palma town hall.*

Button to return to Home.



## Palma Beach Spa 7

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- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with shaded area and deckchair.
  - Amphibious chairs.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Phone reservation and information also by WhatsApp.
  - Staff trained to support for people with reduced mobility.
  - More information email [accessibilitat@palma.cat](mailto:accessibilitat@palma.cat)
- 
- EMT bus.
  - *More information*



*\* Palma beach spa 7 image on the right.*

*\* Information from Palma town hall.*

Button to return to Home.



## Palma beach Spa 15

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- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Plan of the beach.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with shaded area and deckchair.
  - Amphibious chairs.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Phone reservation and information also by WhatsApp.
  - Staff trained to support for people with reduced mobility.
  - More information email [accessibilitat@palma.cat](mailto:accessibilitat@palma.cat)
- 
- EMT bus.
  - *More information*



\* *Palma beach spa 15 Image on the right.*

\* *Information from Palma town hall.*

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Home.



## Beaches for PRM in Sant Llorenç des Cardassar

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 Sa Coma beach

 Cala Millor beach

Button to return to  
Home.





## Sa Coma beach

---

- Parking reserved for people with reduced mobility.
- Parking route or bus stop suitable for wheelchair users.
- Good signage.
- Accessible ramp.
- Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
- Support point for PRM with a shaded area with a sun lounger.
- Amphibious chairs and buoyancy support elements.
- Accessible bathroom.

- TIB bus.
- *More information*



*\* Information from the Sant Llorenç des Cardassar town hall.*



## Cala Millor beach

---

- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Podotactile signage for people with visual disabilities.
  - Good signage.
  - Accessible route marked.
  - There is an accessible ramp.
  - Poster with written information about the beach.
  - Beach plan with information in relief.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with a shaded area with a sun lounger.
  - Amphibious chairs.
  - Crutches and buoyancy support elements.
  - Accessible bathroom.
  - Telephone for information and reservation also with WhatsApp.
  - Staff trained to support for people with reduced mobility.
- 
- TIB bus.
  - *More information*



\* *Cala Millor beach image on the right.*

\* *Information from the Sant Llorenç des Cardassar town hall.*



## Beaches for PRM in Andratx



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San Telmo beach

Button to return to  
Home.



## Sant Elm beach.

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- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with a shaded area with a sun lounger.
  - Amphibious chairs.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Staff trained to support for people with reduced mobility.
  - More information email [acabrera@andratx.cat](mailto:acabrera@andratx.cat)
- 
- TIB 121 bus.
  - *More information*

\* *Sant Elm beach image on the right.*

\* *Information from the Andratx town hall.*



Button to return to Home.



## Beaches for PRM in Muro



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Muro beach sector 1

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Home.



## Muro beach sector 1

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- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Plan of the beach.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - PRM support point with shaded area.
  - Amphibious chairs.
  - Transfer crane.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Telephone for information and reservation.
  - Staff trained to support for people with reduced mobility.
- 
- TIB 123 bus.
  - *More information*



\* Playa de Muro sector 1 image on the right.  
\* Information from the Muro town hall.

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## Beaches for PRM in Manacor

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S'Illot beach

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## S'Illot beach

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- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Amphibious chairs and amphibious crutches.
  - Accessible bathroom.
  - Staff trained to support for people with reduced mobility.
  - Telephone for information and reservation with WhatsApp.
- 
- TIB bus.
  - *More information*



*\* Information from the Manacor Town Hall.*

Button to return to Home.





## Beaches for PRM in Son Servera



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Cala Bona beach

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## Cala Bona beach

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- Parking reserved for people with reduced mobility.
  - Parking path or bus stop suitable for wheelchair users.
  - Podotactile signage such as routing and buttons for people with visual disabilities.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with shaded area and deckchair.
  - Amphibious chairs.
  - Amphibious crutches and buoyancy support elements.
  - Transfer crane.
  - Items to support in the water for the orientation of blind people.
  - Accessible bathroom.
  - Staff trained to support for people with reduced mobility.
  - Telephone for information and reservation, also by WhatsApp.
- 
- TIB bus.
  - *More information*



\* *Cala Bona beach image on the right.*

\* *Information from the Son Servera town hall.*

Button to return to Home.



## Beaches for PRM in Santa Margalida

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Can Picafort beach



Son Bauló beach



Son Serra de Marina beach

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Home.



## Can Picafort beach

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- Parking reserved for people with reduced mobility.
  - Parking path or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with a shaded area with a sun lounger.
  - Amphibious chairs.
  - Amphibious crutches and buoyancy support elements.
  - Transfer crane.
  - Accessible bathroom.
  - Staff trained to support for people with reduced mobility.
  - Telephone for information and reservation.
- 
- TIB bus.
  - *More information*



\* *Can Picafor beach image on the right.*

\* *Information from the Santa Margalida town hall.*

Button to return to Home.



## Son beach Bauló

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- Parking reserved for people with reduced mobility.
  - Parking tour or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - Support point for PRM with shaded area and deckchair.
  - Amphibious chairs.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Staff trained to support for people with reduced mobility.
  - Telephone for information and reservation.
- 
- TIB bus.
  - *More information*



*\* Son Bauló beach image on the right.*

*\* Information from the Santa Margalida town hall.*

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Home.



## Son Serra de Marina beach

---

- Parking reserved for people with reduced mobility.
  - Parking route or bus stop suitable for wheelchair users.
  - Good signage.
  - Accessible route marked.
  - Accessible ramp.
  - Poster with written information about the beach.
  - Beach plan.
  - Easy-to-read written information.
  - Walkways to walk or ride in good condition towards the support point for PRM and bathroom.
  - PRM support point with shaded area.
  - Amphibious chairs.
  - Amphibious crutches and buoyancy support elements.
  - Accessible bathroom.
  - Staff trained to support for people with reduced mobility.
  - Telephone for information and reservation.
- 
- TIB bus.
  - *More information*



\* *Son Serra de Marina beach image on the right.*

\* *Information from the Santa Margalida town hall.*

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Home.



**PMR** –Person with reduced mobility.

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# Mallorca

Balearic Islands

## Excursions

**Excursions** guide accessible for all in  
Mallorca 2022

*\* Photo. Son Real prehistoric necropolis.*

Mallorca Tourism Foundation



## Accessible excursion guide

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-  The Albufera of Mallorca
-  Bellver Castle
-  Pollentia
-  Mallorca Cathedral
-  Alcúdia historic centre
-  La Llotja de Palma
-  Route. Palma- Arenal
-  Route. Palmanova
-  Route. Palma historic centre
-  Route. Calvià promenade
-  Son Maties beach
-  Cala Marçal beach
-  Route. Porto Cristo
-  Route. Portocolom
-  Valldemossa and the Cartoixa
-  Andratx port
-  Artà historic centre
-  Route. Binifaldó houses
-  Route. Sant Pere Colony to Cala Camps
-  Sant Elm
-  Son Real

### **Interactive guide.**

Information can be accessed by clicking on the image.

# Mallorca

Balearic Islands

*\* Photo. Mallorca Albufera swamp.*

Mallorca Tourism Foundation

Mallorca Albufera  
natural park

*\*Photo. Albufera wet zone.*

## **Albufera Natural Park**

### **Description.**

The Albufera Natural Park is the largest wetland in Mallorca and the Balearic Islands. Located in the north of the island, between the municipalities of Sa Pobla and Muro.

It's an old lagoon separated from the sea by dunes. With the time passage and human influence, it has become an extensive floodplain inhabited by numerous local flora and fauna.

### **Accessibility assessment**

- Suitable for wheelchair use on the route indicated on the map and on most of the route with the help of a 3<sup>o</sup> wheel.
- Marked path space with soil in good condition.
- Plinths next to the path that help orientation with a cane.
- Indicating the accessible route, and there are QR codes to download information in different languages.
- Information point with a small exhibition room, a specialized bookstore, bathrooms with accessible toilets and space to circulate with a wheelchair.

## Accessible natural park. Information.

You can get to the Mallorca Albufera by bus on the TIB line. Us will leave near the enclosure entrance, a journey of more than 700 m. to the information point. For PRM (people with reduced mobility) we recommend arrive by car. PRM's are allowed to enter the enclosure by car up to the information point with a blue parking card. The car can be parked just past the information point.

At the information point we will find a person for queries, written information, information in QR code, bathrooms, accessible bathroom, exhibition room, sale point, shaded outdoor area and the entire area with wheelchairs practicable floor.

Most of the routes are practicable, although we recommend a 3<sup>o</sup> wheel for wheelchair users, for greater stability.

There is a shorter route, which we mark on the map in blue, with greater accessibility pressure, where the ground is smooth with skirting boards on the sides, suitable for orientation with a cane and handrails. It's easy to navigate, and it will take us to a accessible wheelchairs viewpoint.

There are 2 wheelchair accessible bird watching vantage points in the park.

## General information

- Address. Av. s'Albufera, 07458, Balearic Islands.
- Municipalities: Muro and Sa Pobla.
- Contact telephone 0034 971 892 250.
- Web page.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Pathway in good condition for wheelchair users, with skirting and railings that facilitate orientation for blind people.*



## Accessibility visual assessment

*\* Report made on October 9, 2021 by PREDIF and PREDIF IB.*

*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking spaces. Photo 2, information point access entrance. Photo 3, exhibition hall. Photo 4, information counter. Photo 5, table with brochures and QR codes. Photo 6, informative poster. Photo 7, accessible bathroom interior. Photo 8, catwalk start. Photo 9, building exterior. Photo 10, point with written information. Photo 11, PRM in a wheelchair on the elevated walkway. Photo 12, PMR at the bird watching point.*

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# Mallorca

Balearic Islands

*\* Photo. Bellver Castle.*

Mallorca Tourism Foundation

Bellver Castle

## Bellver Castle

### Description.

Near the Palma city we find the Bellver Castle.

It is a Gothic-style fortification that was built in the 14th century by order of Mallorca King Jaime 2.

It is located 112m above sea level, surrounded by a forest and with privileged Palma bay views.

One of the few Castles in Europe with a circular floor plan.

In it is the Palma city History Museum.

*\*Photo. Bellver Castle .*

### Accessibility Assessment

- Wheelchair-friendly for most of the route and for people with reduced mobility there are benches to sit on during the tour.
- Interior space with dim lighting, with attention illuminated points that can help to have a visual reference.
- Audio guide.
- Good signage indicating the accessible route.
- There are QR codes to download timely information.
- An effort has been made to convert the Bellver Castle in an accessible space.



## Bellver Castle. Information.

You can get to the Bellver Castle by tourist bus nº50, buses 20 and 4 of the EMT (which would leave us near the entrance of the enclosure, not recommended for people with reduced mobility (PRM) due to the distance), taxi and car.

The best way to get to PRM is by car. Right on the Castle rise base, marked with the PRM symbol, we'll find several reserved car spaces. A large ramp will take us to the Castle entrance.

Due to the pavement characteristics, we recommend a 3rd wheel to improve wheelchairs stability.

Within the Castle grounds we have a haptic map, a designated route for PRM and good signage.

Wheelchair users have access from the ground floor to the first floor with a stair lift. We find strategic ramps to access the different Castle rooms.

On the 2nd floor we can find an information point. The Castle has audio guide translated into several languages and informative app.

## General information

- Address. Calle Camilo José Cela, s/n, 07014 Palma.
- Palma Municipality.
- Contact telephone number 0034 971 73 50 65
- Web page.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone number 112.
- Health emergency telephone number 061.
- Hospitals in Mallorca.

*\*Photo. Bellver Castle access ramp .*



## Accessibility visual assessment

*\*Report made on august 19, 2021 by PREDIF and PREDIF IB.*

*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking spaces. Photo 2, entrance at the access point. Photo 3, graphic information. Photo 4, Castle stairs to the main entrance. Photo 5, ramp stairs to the main Castle entrance. Photo 6, accessible route marked with pictogram. Photo 7, Castle haptic plan. Photo 8, PRM in a wheelchair observing works in the museum. Photo 9, PRM in a wheelchair using the stair lift. Photo 10, pictogram pointing the way to the accessible bathroom. Photo 11, audio guide information. Photo 12, accessible bathroom.*

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# Mallorca

Balearic Islands

*\* Photo. Portella views, ruins of Pollentia roman city.*

Mallorca Tourism Foundation

Pollentia Roman city

*\*Photo. The Forum Views of the ruins of Pollentia Roman city.*

## **Pollentia Roman city**

### **Description.**

Ancient Pollentia Archaeological site, city of Roman times.

Located near the Alcúdia historic centre with an area between 16 and 18 hectares, which only a small part has been excavated.

You can find 3 defined excavation areas.

- The Portella. houses neighbour hood and workshops.
- Forum. City social and religious centre.
- Theatre. It was the city leisure centre from the 1st century DC

### **Accessibility Assessment**

- We recommend for wheelchairs the use of a 3<sup>o</sup> wheel due to the irregular pavement, as it is a route in a natural and protected area.
- There are spaces to rest and sit in the shade.
- There are plans to be able to orient yourself with written information with audio guides in different languages.
- Good signage and information.

## Pollentia Roman city. Information.

This city, founded around the year 70BC, constitutes a key reference point to learn about the Romanization process that took place in the Balearic Islands.

As an integral complex part, there are two interest points, the Roman city site and the Monographic Museum.

Roman city access is located in front of the Alcúdia Sant Jaume church. You can start the tour from the access site entrance, located on the Portella.

In the Roman city centre are the Forum remains, an area concentrated the main institutions.

According to the studies carried out from the Forum ruins, it is estimated that its foundation can be placed around 70-60BC.

The end of the route places us in the Roman Theatre (1st century AD), built on the city outskirts, close to the place where historians place the ancient Roman city port.

In the historic Alcúdia centre we find the Pollentia monographic museum. The entrance to the museum is located on the San Jaume street.

## General information

- Address. Av. Príncipes de España, s/n, 07400 Alcúdia.
- Alcúdia Municipality.
- Contact telephone number 0034 97189 71 02
- Web page.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone number 112.
- Health emergency telephone number 061.
- Hospitals in Mallorca.

*\*Photo. Pollentia roman city Theatre.*



## Accessibility visual assessment

*\*Report made on April 3, 2021 by PREDIF and PREDIF IB.*

*\*12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM car park. Photo 2, immediate itinerary. Photo 3, enclosure entrance. Photo 4, information and plan. Photo 5, office. Photo 6, wooden ramp. Photo 7, PRM wheelchair user posing with the Portella background . Photo 8, itinerary. Photo 9, benches to sit on. Photo 10, itinerary. Photo 11, museum entrance through the historic centre. Photo 12, museum interior.*

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# Mallorca

Balearic Islands

*\* Photo. Mallorca Cathedral backlight with the morning sunrise and Real Club Náutico de Palma views.*

Mallorca Tourism Foundation

Mallorca Cathedral

*\*Photo. Mallorca Cathedral interior.*

## **Mallorca Cathedral**

### **Description.**

With 8 centuries of history, the Cathedral is the most emblematic monument on the island.

The sight of the Cathedral over water, formerly the sea and now an inland lake, impresses visitors to Palma bay. Documentary evidence indicates that construction began in 1230 by King James 1<sup>st</sup> order, on top of the old mosque. Gothic monument with baroque influences, with interventions by the architect Gaudí and the local artist Miquel Barceló.

### **Accessibility assessment**

- Suitable for wheelchairs and for people with reduced mobility with places to sit during the tour.
- The space is dimly lit, with illuminated focal points that can help you have visual references.
- There are interactive guides, good signage, also indicating the accessible route.
- Occasionally easy writing canons are followed and there are QR codes to download specific information.
- An effort has been made to convert the Mallorca Cathedral into an accessible space.



## Mallorca Cathedral. Information.

The entrance to visit the Cathedral is in the Plaza de la Seu, by the Cathedral museum entrance. It's important to know, if you are a wheelchair user, that the museum entrance has a step of more than 20 cm that can be overcome by a mobile wooden ramp. The sidewalk floor is stone made, not very wheelchairs friendly. You can ask to enter through the alternative passage located in the Sant Bernat street, much wheelchairs friendlier and is the one we recommend.

Once inside the Cathedral, we can see the museum, the courtyard and the Cathedral itself. To access the different spaces and save the unevenness we can find wooden ramps with handrails.

The bathroom for PRM can be found in the courtyard marked with a pictogram, separated from the others.

A highly recommended resource for its spectacular nature, beauty and history.

## General information

- Address. Plaça de la Seu, s/n, 07001 Palma.
- Palma Municipality.
- Telephone contact 0034 971 892 250.
- Web page.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Mallorca Cathedral inside wooden ramp to save unevenness.*



## Accessibility visual assessment

*\*Report made on March 25, 2021 by PREDIF and PREDIF IB.*

*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, 2 PRM parking spaces. Photo 2, Cathedral entrance through the museum. Photo 3, sidewalk with step. Photo 4 Save stairs for wheelchairs. Photo 5, ramp with handrails. Photo 6, accessible bathroom door with pictogram. Photo 7, interior accessible bathroom. Photo 8, curved ramp. Photo 9, Cathedral floor detail in good conditions. Photo 10, ramp with handrails. Photo 11, ramp with handrails. Photo 12, QR codes detail to provide information.*



# Mallorca

Balearic Islands

*\* Photo. Alcúdia Wall, Mallorca gate.*

Mallorca Tourism Foundation

Alcúdia historic centre

*\*Photo. Alcúdia Sant Jaume Church square.*

## **Alcúdia historic centre**

### **Description.**

Alcúdia takes its name from Alqudya the old Islamic name. Term meaning hill.

Alcúdia had a strategic location appreciated since Roman times.

King James 2<sup>o</sup> ordered the wall construction at the beginning of the 14th century, around the city historic centre to protect it.

Today it houses a charming urban landscape full of history to discover.

### **Accessibility Assessment**

- Environment with gentle slopes and benches to rest. Pavement in good condition.
- There are plans to be able to orient yourself with information in QR codes such as audio guides.
- Good signage.
- As for the gastronomic offer of the restaurants in the area, you can find proposals for intolerant and allergic people.

## Alcúdia historic centre. Information.

It can be reached by TIB bus, taxi or car.

The Alcúdia historic centre is made up of the following interest points:  
Medieval Wall, with a perimeter of 1.5 km. about.

The gates of this wall, one of its greatest attractions. Various sections of the 17th century Renaissance wall.

Casales de Alcúdia, stately homes, some with renaissance architectural details, and Sant Jaume church, 14th century.

It is a tour that transports us to past times with a historic centre in a wonderful state of conservation. It is accessible to most people with accessibility needs. There are no big slopes on its route, and if we find any slope, we will have an alternative passage through another street. Contrasted pavement, in good condition and benches along the route where you can rest.

The best way to enjoy the historic centre is to discover it. To be able to orient ourselves we will find several planes, haptic plane and audio guide to download with QR code.

## General information

- Address. Camino de Ronda, 35, 07400 Alcúdia.
- Alcúdia Municipality.
- Web page.
- Websites of interest with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.



*\*Photo. Alcúdia wall street.*

## Accessibility visual assessment

*\* Report made on April 3, 2021 by PREDIF and PREDIF IB.*

*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, Sant Jaume Church square. Photo 2, map with information and QR codes. Photo 3, stairs. Photo 4, sloped access. Photo 5, alley. Photo 6, alley with traffic signs. Photo 7, pavement immediately at the wall entrance. Photo 8, benches to sit with arms and lumbar support. Photo 9, pedestrian crossing. Photo 10, alley. Photo 11, wall alley. Photo 12, alley.*

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# Mallorca

Balearic Islands

*\* Photo. Lonja de Palma inside.*

Mallorca Tourism Foundation

La Llotja de Palma

## Llotja de Palma

### Description.

Near the sea, on the promenade Sagrera we find the Llotja de Palma. Former Merchandise College, guild institution of the merchants of Mallorca. Construction began in 1421 by the architect Guiem Sagrera, a Felanitx native. La Llotja is a single rectangular space, articulated in 1 nave with 12 sections where 6 helicoidally columns support a ribbed vault roof.

*\*Photo. Llotja de Palma main entrance.*

### Accessibility assessment

- Accessible immediate environment resource with stone pavement care.
- The space is easy to understand and there is good signage, with easy-to-understand information and texts.
- Pavement in good condition considering its historical character.
- As for the gastronomic offer, there are restaurants you can find proposals for intolerant and allergic people.



## Llotja de Palma. Information.

To get there, we can use the bus line, bicycle, handbike or cycle in general. There are car parks reserved for PRM in the vicinity. Palma boasts of having a good fleet for PRM taxis. Palma city has a growing cycle lane, interesting for cycle tourism.

La Llotja de Palma is one of the most emblematic historic buildings on Mallorca island. The immediate environment in the building is flat and cobbled. The main entrance has 3 steps, for people with reduced mobility it is solved with an alternative step accessible a few meters down Calle Llotja. The accessible route is marked with a pictogram, easily located to the right of the main entrance.

The interior space is a diaphanous rectangular nave with columns. The pavement is in good condition despite being a historic building. The silence and respect for the environment, together with its acoustics, make it a space that stimulates the senses.

There is good information, signage and a person in charge from whom you can ask for information.

## General information

- Address. Plaça de la Llotja, 5, 07012 Palma.
- Palma Municipality.
- Web page.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone number 112.
- Health emergency telephone number 061.
- Hospitals in Mallorca.

*\*Photo. Llotja de Palma access for people with reduced mobility to the interior.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking space. Photo 2, the Llotja exterior building. Photo 3, the Llotja exterior building. Photo 4, main access. Photo 5, PRM alternative access. Photo 6, accessible route signposted with pictogram. Photo 7, accessible route leads to the entrance. Photo 8, nave interior. Photo 9, nave interior. Photo 10, inside the Llotja towards the outside through the main door where you can see the square. Photo11, backlight from a window with hard light that illuminates part of the floor. Photo12, ceiling with details.*

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# Mallorca

Balearic Islands

*\* Photo. Palma seafront yachts.*

Mallorca Tourism Foundation

Cycle route. Palma-Arenal  
along the coast

*\*Photo. Handbike group rolling along the Palma promenade bike lane.*

## **Cycle rute. Palma- Arenal along the coast**

### **Description.**

Along this route, by cycle or on foot, 34 km round trip, we can enjoy part of the coastal landscape of two municipalities, Palma and Lluçmajor.

The entire route can be done by bike lane, except the last part, from the Playa de Palma beginning, where it will be by pedestrian street with restricted traffic for cars.

### **Accessibility assessment**

- The entire route accessibility general assessment that we can give is good, both for going along the bike path and walking.
- We'll have accessible access points to PRM on the beaches of Can Pere Antoni, Ciutat Jardí, Cala Estancia and Plaja de Palma.
- Along the 17 km of the road, we'll find many benches to sit down and rest.
- We can find podotactile orientation elements on Can Pere Antoni beach promenade.
- There is good signage and the orography, following the sea, gives us points to guide us along the way.
- Throughout the tour, we will find all kinds of terraces, bars and restaurants with a varied gastronomic offer.
- Route suitable for all cycles types such as handbikes and to be done on foot.

## Cycle route Palma-Arenal. Information.

We'll start this route by handbike, bicycle or walking in the Palma Club de Mar. We'll pass in front the Cathedral, El Molinar, Ciutat Jardí, Cala Gamba, Es Carnatge (natural area) , Cala Estància, Plaja de Palma and the Arenal. Route of more than 17km. All by bike path or ride in good condition.

Along this route, by cycle or on foot, 34 km round trip, we can enjoy part of the coastal landscape of two municipalities, Palma and Lluçmajor.

We will begin with the Palma seafront promenade, with more than 6 km of accessible route, it will show us the most luxurious yachts in the world competing in beauty with the smaller ones. Llauts traditional boats, the torrent la Riera, the Lotja de Palma, the Almudaina Real palace, the majestic Cathedral, finishing in the Portitxol. From here we will go towards Port del Molinar arriving to Ciutat Jardí beach, where we often find people practicing water sports. Passing through the Cala Gamba port we will enter to the Es Carnatge natural area accessible route, with a limited route that will show us fantastic coves of stone and sand that lead us to Cala Estància, a small sandy cove before arriving at the very long beach of Palma and Arenal.

The entire route can be done by bike lane, except for the last part, at the beginning of Palma beach, where it will be by pedestrian street with restricted traffic for vehicles.

## General information

- Palma Municipality.
- Lluçmajor Municipality.
- Route map.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Handbikes rolling along the Playa de Palma pedestrian street.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, Palma bike lane. Photo 2, pedestrian crossing ramp. Photo 3, Palma seafront promenade. Photo 4, wall sentry box on the Riera torrent. Photo 5, the Almudaina and the Cathedral. Photo 6, bike lane. Photo 7, bike lane. Photo 8, bike lane. Photo 9, PRM parking reserved. Photo 10, bike lane with tricycle. Photo 11, pedestrian street in Playa de Palma. Photo 12, pedestrian street in Playa de Palma.*

Button to return to  
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# Mallorca

Balearic Islands

*\* Photo. Es Carregador beach from Palmanova*

Mallorca Tourism Foundation

Route. Palmanova

*\*Photo. Palmanova beach pine forest.*

## **Route. Palmanova**

### **Description.**

The beaches of Es Carregador ,Palmanova and Son Maties are linked by a nice boardwalk.

Beach lovers sports such as beach volleyball, beach tennis, etc. They have chosen these beaches for their practice throughout the year.

Palmanova it's located in the Palma bay, in Calvià municipality 15 minutes from the island capital.

A great place to enjoy all year round.

### **Accessibility assessment**

- Flat course that makes it easy wheelchairs to circulate with many rest areas for people.
- Good signage and written information throughout the route.
- Pavement in good condition in contrasting colour with the background.
- Accessible playgrounds and beaches with PRM accessible point in Es Carregador ,Palmanova and Son Maties.
- Podotactile paving and guiding elements with a cane for blind people.
- As for the gastronomic offer in the area restaurants, they have proposals for intolerant and allergic people.



## Route. Palmanova. Information.

We start the route in front of Palma Nova Nautical Club, a small port with small boats and Llauts, with a Palmanova coast viewpoint. The best way to get there is by car, bus with several TIB lines or taxi.

It's generally flat path, without steep slopes and very wide along the promenade. Follow the Palmanova three beaches, which are Es Carregador, Palmanova and Son Maties beaches.

On the promenade we find playgrounds accessible to wheelchairs. Parking spaces reserved for people with reduced mobility along the entire path and access points to the beach for PRM. We stand out for their excellence, the beaches of Palmanova and Son Maties.

Fantastic coastal views that help us to orient ourselves along with the signage and information that we find on each beach.

It is a 2 km very pleasant walk to enjoy all year round with a good range of restaurants that gives us options for intolerant and allergic people.

## General information

- Calvià Municipality.
- Route map.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Palma Bay views taken from Son Maties beach.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking space. Photo 2, ramp. Photo 3, Es Carregador beach promenade. Photo 4, Benches to sit on. Photo 5, Accessible playground. Photo 6, ramp. Photo 7, person in a wheelchair and scooter posing on the seafront. Photo 8, accessible toilets on Son Maties beach. Photo 9, Palmanova beach promenade. Photo 10, accessible playground. Photo 11, Son Maties promenade. Photo 12, Son Maties promenade.*

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# Mallorca

Balearic Islands

*\* Photo. Mallorca Cathedral carrer Mirador.*

Mallorca Tourism Foundation

Route.

Palma historic centre

*\*Photo. Palma Plaça d'Espanya.*

## **Route. Palma historic centre**

### **Description.**

The Palma historic centre transports us to past times in the island capital life. A walk to remember, suitable for all needs, full of history, interest points and to visit throughout the year.

Our route begins in the Plaça d'Espanya, the nerve city centre, with interest points in Plaça del Olivar, with one of the most important markets in the city, the Sant Miquel church, the Joan March Foundation museum, the Plaça Major, Plaça de Cort with the Palma city hall, the Consell insular, Bartolomé March Foundation, the Almudaina Royal Palace, the majestic Mallorca Cathedral, one of the most important of the Levantine Gothic, the Mallorca sacred art museum, the Jardí del Bisbe, the museum of Mallorca, the Arab baths and the Sant Francesc church among many other interest points.

### **Accessibility assessment**

- Low grade, wheelchair friendly trail with seating areas.
- Highlight signage, routing and signalling podotactile in various areas, such as the Plaça d'Espanya.
- Sound pedestrian crossings at traffic lights near Plaça d'Espanya.
- Proposals for people with intolerances and allergies can be found in the restaurants area, as well as accessible toilets in bars and restaurants.

## Route. Palma historic centre. Information.

We start the route through the Palma historic centre, in the Plaça d'Espanya. We can arrive by taxi, bus or train. If your vehicle is a car, you'll find reserved parking for PRM in the Olivar market area. From this point, the rest of the way will be along a pedestrian street or an area with restricted vehicle passage.

Walking or rolling down the Sant Miquel street we arrived at the Plaça Major, a very wide square. If you have visual needs you can guide yourself, when entering the square, with the tiling in its transversal part to the path. Continuing straight will take us to the square exit. In Plaça de Cort, we recommend avoiding it on the right side of the path to head towards the Palau Real street and find the cobblestone area with the best conditions. Between the Mallorca Cathedral and the Almudaina(Royal Palace) we'll find a bay viewpoint with space to sit with spectacular views. For people with visual disabilities, take advantage of the Cathedral building to orient yourself with a cane. In the vehicles traffic area restricted, the ground state will alternate. We'll pass through the Arab baths, Plaça de Sant Francesc until we return to the starting point in Plaça d'Espanya.

Highlight the good accessibility degree and signage throughout the 3 km route.

Highly recommended route for all accessibility needs, with a large amount of museums, historic buildings, shops and restaurants.

## General information

- Palma Municipality.
- Route map.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Palma Plaza de Sant Francesc.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, pedestrian crossing with podotactile signals. Photo 2, Olivar market entrance. Photo 3, accessible itinerary recommended passage. Photo 4, PRM parking reserved. Photo 5, Plaça del Olivar. Photo 6, Sant Miquel church entrance ramp. Photo 7, Sant Miquel church . Photo 8, Plaça Major entrance. Photo 9, Plaça de Cort with the Palma Town Hall. Photo 10, Palau Real street with the Cathedral and the Almudaina, with a galley of horses. Photo 11, the Arab baths street. Photo 12, old town street.*

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# Mallorca

Balearic Islands

*\* Photo. Bicycles and handbikes rolling along Calvià promenade, in Bendinat area.*

Mallorca Tourism Foundation

Route.  
Calvià promenade

*\*Photo. Calvià promenade.*

## **Route. Calvià promenade**

### **Description.**

The Calvià promenade is a pedestrian, sports and theme promenade that extends 32 km through the Calvià municipality.

The promenade crosses most of its population centres, in the largest linear park in Europe. It is considered the lung of the municipality.

It facilitates the connection between Calvià populations to go on foot or by bicycle, always prioritizing the pedestrian.

### **Accessibility assessment**

- The general accessibility assessment throughout the route is good, both for cycling and walking. The slopes, in general, are gentle.
- Along the 32 km of the road we can find many benches to sit down and rest.
- There is good signage and information is given.
- We'll be able to enjoy accessible exercise machines and playgrounds along the way.
- Route suitable for all types of cycles such as handbikes and to be done on foot.



## Route. Calvià promenade. Information.

This route it can be done by cycle, handbike, bicycle or on foot. With the precaution of getting off the bicycle to cross the pedestrian crossings and adjust the speed with the rest of the walkers.

The Calvià promenade has more than 32 km. It joins the municipality main towns: Cas Català, ses Illetes, Costa de la Calma, Bendinat, Portals Nous, Palmanova ,Magaluf, Son Ferrer, El Toro, Santa Ponça, es Galatzò and Peguera. It's a fantastic and safe way to move between these towns.

Along the way we will have information in pictograms form, written, benches to rest from the walk and accessible playgrounds. In addition to enjoying nature close to an urban environment.

## General information

- Calvià Municipality.
- Municipal website.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\* Photo. Bicycles and handbikes rolling on the Calvià promenade, in Portals Nous.*



## Accessibility visual assessment

*\*Report made on April 2, 2021 by PREDIF and PREDIF IB.*

*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, pedestrian crossing. Photo 2, bus stop. Photo 3, pedestrian crossing. Photo 4, handbikes on the ride. Photo 5, benches on the promenade. Photo 6, pedestrian crossing. Photo 7, bicycle and pedestrian sign. Photo 8, accessible playground. Photo 9, pedestrian crossing. Photo 10, pictograms. Photo 11, handbikes on the ride. Photo 12, promenade benches.*

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# Mallorca

Balearic Islands

*\* Photo. PMR point in Son Maties beach .*

Mallorca Tourism Foundation

Beach with PRM point  
Son Maties

*\*Photo. Son Maties beach.*

## **Beach with PRM point. Son Maties**

### **Description.**

Beach with support point for people with reduced mobility to enter in to the water and swim.

Son Maties beach is located in the Palmanova urban area in the Calvià municipality, 15 minutes by car from Palma.

It has an extension of almost half a kilometre of fine white sand.

Around the beach we'll find a wide and pleasant promenade with cafes, restaurants, shops, commercial galleries, beach bars and accommodation.

### **Accessibility assessment**

- Suitable for wheelchairs for most of the route and for people with reduced mobility.
- At the PRM support point there is a large shaded area with amphibious chairs, amphibious crutches and buoyancy material.
- The accessible bathroom has an accessible shower.
- It is a great space to enjoy the beach in company.

## Beach with PRM point. Son Maties. Information.

It can be reached by TIB line bus (104, 108 and 123), taxi and car. Right near the accessible path to the beach there are 2 parking spaces reserved for PRM.

The swimming support point for PRM is reached by a walkway over the sand. In the swimming support area for PRM we'll have a large shaded area where you can take shelter from the sun. On the beach there is a specific person to support PRM. For bathing support, the beach has amphibious chairs and crutches. The large area reserved for PRM outside and inside the space with an accessible bathroom and adapted shower stand out.

For more beach information, access to the **Beaches** Guide with a support point for people with reduced mobility in Mallorca



## General information

- Calvià Municipality.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\* Photo. Son Maties beach lifeguards point of and bathrooms.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking spaces. Photo 2, PRM parking spaces. Photo 3, on the way to the beach. Photo 4, sign with information about the beach. Photo 5, sign with information about the beach. Photo 6, catwalk. Photo 7, amphibious chairs. Photo 8, amphibious chairs. Photo 9, amphibious chairs with user in the shaded area. Photo 10, amphibian chair user entering to the water with support. Photo 11, exterior accessible bathroom. Photo 12, interior adapted bathroom.*

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# Mallorca

Balearic Islands

*\* Photo. Cala Marçal beach.*

Mallorca Tourism Foundation

Beach with PMR point  
Cala Marçal



*\*Photo. Cala Marçal beach hammock area reserved for PRM.*

## **Beach with PRM point. Cala Marçal**

### **Description.**

It is the Portocolom largest beach.

Spacious beach sheltered from the waves and the wind.

It's located outside the Portocolom bay at 1.5 km.

A jewel to enjoy the wonderful Mediterranean Sea.

### **Accessibility assessment**

- wheelchair suitable for most of the route and for people with reduced mobility in general.
- At the PRM support point there is a large shaded area with amphibious chairs, amphibious crutches, an amphibious walker and buoyancy material.
- It has shaded hammocks reserved for PRM.
- The accessible bathroom in the PRM swimming support area has an adult changing table. What's more, there is an additional PRM toilet in the bar area.
- The beach bar offers menu for people with allergies and/or intolerances.

## Beach with PMR point. Cala Marçal. Information.

It can be reached by bus line TIB 512, taxi and car. Right near the accessible beach path there are 2 parking spaces reserved for PRM.

The PRM swimming support point is reached by a walkway over the sand. In the PRM swimming support area we'll have a large shaded area where you can take shelter from the sun, in addition to several shady hammocks reserved for PRM. To swimming support, the beach has chairs, crutches and an amphibious walker. The large area reserved for PRM outside and the large interior space with accessible bathroom, dressing room and adapted shower stand out.

Near the PRM area reserved, connected by footbridges, we find a bar-restaurant on the beach. There is a large partially accessible shaded area for wheelchair users. We'll find a varied and partially adapted offer for people with intolerances and allergies. In the beach swimming area we'll find a second accessible PRM bath.

For more beach information, access to **Beaches guide** with a support point for people with reduced mobility in Mallorca



## General information

- Felanitx Municipality.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.



*\* Photo. Cala Marçal beach walkways and bar area.*

## Accessibility visual assessment

*\*Report made on June 18, 2021 by PREDIF and PREDIF IB.*

*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking spaces. Photo 2, footbridge access ramp. Photo 3, catwalk. Photo 4, beach information sign. Photo 5, entrance walkway. Photo 6, outside restaurant area. Photo 7, PRM large support area. Photo 8, amphibious chairs. Photo 9, pictograms pointing the way to an accessible bathroom. Photo 10, wardrobe. Photo 11, external dressing room. Photo 12, adapted bathroom.*

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# Mallorca

Balearic Islands

*\* Photo. Porto Cristo Bay*

Mallorca Tourism Foundation

Route along the coast.  
Porto Cristo

*\*Photo. Llauts moored in Porto Cristo port.*

## **Route along the coast. Porto Cristo**

### **Description.**

Protected cove with a fabulous beach with shallow waters and fine sand. Old fishing village with a wide commercial offer.

Natural, fishing and sports port, which has not lost its charm. Charming promenade to walk and enjoy the views of its majestic bay.

Its small bay is open to the southeast and seems almost closed on the right by a large rock, the Morro de sa Carabassa.

Highlights the tower dels Falcons, built in 1577 and part of the island's watchtower system.

### **Accessibility assessment**

- The Porto Cristo orography means that there is a salvageable slope towards the sea. During the walk, there are spaces where you can sit and rest.
- The space is easily understood to orient yourself following the coastline.
- As for the gastronomic offer in the area restaurants, you can find proposals for intolerant and allergic people.

## Route along the coast. Port Cristo. Information.

The car is the easiest way to get there. In the Mar street we can find 2 PRM parking spaces. We can also arrive by bus from Palma with the TIB 401 and 412 buses, with a journey time of approximately 1:30 hours.

Starting from the car park, we go down towards the wonderful coast to find the Yacht Club. As a advice piece, the first access is better done through the entrance barrier at the Yatch Club, since there is no slope. From this point we continue the walk to the Club end as marked on the map.

Along the way there is an accessible playground with a PRM car space. We'll pass bordering the Llebrona torrent, spectacular with a very photogenic bridge, until you reach the Port end where the Yacht Club building is located. At this point we have a 360º perspective.

To go to the beach area, where a PRM access point is set up in summer, we must follow the same path in reverse. Once at the starting point, we will pass through the square, where on Sundays they hold a market for fruits, vegetables, and typical products. We'll have a privileged beach and the bay that we can admire under the cliff, with an accessible route and benches to sit on.

Throughout the walk, we can find restaurants with terraces to enjoy the views and local cuisine with a varied offer.

An accessible route of almost 5 km round trip.

## General information

- Manacor Municipality.
- Route map.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\* Photo. Porto Cristo beach.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, 2 PRM parking spaces. Photo 2, accessible itinerary recommended step . Photo 3, ramp. Photo 4, down to the Yacht Club car park. Photo 5, mooring with llaut on the accessible itinerary. Photo, accessible route with the pavement state. Photo 7, person in a wheelchair and scooter posing next to the mooring. Photo 8, mooring with llaut. Photo 9, accessible playground. Photo 10, you will see the mooring with the Yacht Club building in the background. Photo 11, accessible route passage under the cliff with places to sit and rest. Photo 12: Porto Cristo Bay.*

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# Mallorca

Balearic Islands

*\* Photo. Pine forest with bay Portocolom in background.*

Mallorca Tourism Foundation

Portocolom  
promenade route



*\*Photo. ç pier in the Portocolom bay.*

## **Route. Portocolom promenade**

### **Description.**

Portocolom, a unique destination, with natural charm. The port development began in the 18th century as a haven for ships.

In the 19th century, with the commercial traffic expansion, based on the wine trade, it led to the development of the port's infrastructure.

The promenade surrounds the port. Boats and its pine forests on the seashore make it's a dream for many and an unforgettable experience for others.

### **Accessibility assessment**

- As a very positive point, we have many spaces reserved for PRM along the entire promenade length.
- It is possible to take the tour to wheelchair users. We advise the bike lane use in some sections.
- Along the route, about 5 km round trip, we can find resting places to sit down.
- The terraces area has throughout the route, bars and restaurants with a varied gastronomic offer.

## Route. Portocolom promenade. Information.

Any promenade point is a good place to start the route. There are many parking spaces reserved for PRM along the entire path.

The best way to get there is by car, although you can also get there by bus (TIB line 512).

From the fishing port we walk along the coast. The path is flat, however, if you use a wheelchair, you will have to do sections along the bike path, as we have mentioned in the reviews.

To say that the site is beautiful is an understatement. The landscape will surprise us with changing bay views, small rock, stone or sand beaches, pontoons awaiting the arrival of a solitary boat or small ones full of small boats and llauts.

We can enjoy the trees pine shadow by the sea. In short, a magical place to savor if we want on a terrace of a bar or restaurant with the typical gastronomy of the island or international.

## General information

- Felanitx Municipality.
- Route map.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\* Photo. Lonely llaut on a Portocolom bay pier.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking space. Photo 2, fishing nets on the port floor with a bay in the background. Photo 3, bike lane. Photo 4, PRM parking space. Photo 5, PRM parking space. Photo 6, street crossing with pedestrian crossing. Photo 7, person with wheelchair and scooter posing next to the mooring. Photo 8, street and bike lane. Photo 9, Portocolom bay. Photo 10, PRM parking space. Photo 11, street in the port. Photo 12, port moorings with a bench to sit on.*

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# Mallorca

Balearic Islands

*\* Photo. Valldemossa and the Cartoixa.*

Mallorca Tourism Foundation

Valldemossa and its Cartoixa

*\*Photo. Wheelchair user walking through the Valldemossa central axis.*

## **Valldemossa and the Cartoixa.**

### **Description.**

Valldemossa it's one of the most emblematic and visited towns on Mallorca island, located in the Serra de Tramuntana.

Its stone houses and cobbled streets evoke past times, feeling the history weight at every step.

The Cartoixa is an Valldemossa architectural ensemble which was the residence of Mallorca King Sancho 1, former royal residence and Royal Cartoixa (15th century).

In cell 4 are the documents and memorabilia from the musician Frederick Chopin and the writer George Sandel (winter of the year 1838-1839) stay.

### **Accessibility assessment**

- Cobbled pavement, we recommend 3rd wheel for wheelchair users. We'll find several places to rest such as benches to sit on most of the route.
- For PRM we recommend access to the Cartoixa through the gardens.
- Several parking areas with spaces reserved for PRM in all of them.
- As for the gastronomic offer in the area restaurants, you can find intolerant and allergic people proposals, as well as accessible bathrooms.
- In the Cartoixa ask the staff for the accessible route. Inside, most of the route is marked with a pictogram.

## Valldemossa and the Cartoixa. Information.

We can get to Valldemossa by bus TIB 203, taxi or car. By car, at the town beginning, Sea direction, we can find 2 parking areas, both with PRM spaces reserved. For this tour we recommend a 3rd wheel for manual wheelchair users, for greater comfort due to the original stone floor.

It's an extraordinary tour through one of the most beautiful villages in the Serra de Tramuntana. It will give us the opportunity to enjoy the town beauty, the Serra views and the Cartoixa history. Quietly with this route we can organize ourselves to spend much of the day. Although it's not a large town, it does have a multitude of activities to leave us speechless.

In the Cartoixa there is a route for wheelchair users, with mobile ramps even to save the small steps at the cells entrances. The Cartoixa friendly workers should be consulted.

We can not let Valldemossa without savoring the traditional coca de patata or the island typical gastronomy. Valldemossa can boast of its restaurants that often have offers for people with intolerances or allergies.

## General information

- Valldemossa Municipality.
- Valldemossa Cartoixa.
- Cell 4 (F. Chopin and George Sand).
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Cartoixa interior garden with Serra de Tramuntana views.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking space reserved. Photo 2, paved floor. Photo 3, paved floor. Photo 4, wheelchair user on the Valldemossa cobbled street. Photo 5, stairs and ramp towards the Cartoixa gardens. Photo 6, bathrooms entrance. Photo 7, stairs descent with ramp movable at the beginning of the Cartoixa visit route. Photo 8, wheelchair user in the designated area listening the welcome concert. Photo 9, cell. Photo 10, church interior. Photo 11, museum showcase. Photo 12, garden access ramp.*

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# Mallorca

Balearic Islands

*\* Photo. Andratx Port views.*

Mallorca Tourism Foundation

Andratx Port



*\*Photo. Andratx Port views promenade.*

## **Andratx Port**

### **Description.**

The Andratx port it's one of the best and most spectacular ports in Mallorca. A former fisherman's refuge, now it's one of the most important tourist centres on the island, with important nautical tourism.

The Andratx port is a cosmopolitan and lively place, where many cultures mix and restaurants, shopping and good weather are combined.

The maximum influx is concentrated on the promenade and on the pier, where the Llotja building is located, a witness to the fishing activity validity and where you can buy fresh fish at sunset.

### **Accessibility assessment**

- Suitable for circulating in a wheelchair with benches with armrests to rest during the journey.
- Pavement in good condition with flat road.
- Good signage with easy orientation along the route.
- Varied gastronomic offer with premises with accessible bathrooms.
- Sailing club with adapted boats.

## Andratx Port . Information.

We can reach the Andratx port by car, taxi or TIB line bus. There are several PRM parking reservations during the route.

We start the route at the Andratx Sailing Club. In the club we can find an accessible sailing school that also has an accessible bathroom.

Following the promenade towards the fishing port, we'll find an accessible playground with adapted games. We'll find benches with armrests to sit on the tour.

During along the Mateu Bosch Avenue, we'll enjoy the wonderful views and the pedestrian street with good conditions. With bars, restaurants and shops selling typical products from Mallorca island.

Easy route of approximately 1.5 km.

## General information

- Andratx Municipality.
- Route map.
- Web page.
- Interest website with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Wheelchair user posing in Andratx port at the fishing port.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking space reserved in the Sailing Club. Photo 2, pedestrian street in the Sailing Club area. Photo 3, accessible playground with benches with lumbar support and armrests. Photo 4, Avenida Gabriel Roca and Garcias pedestrian area on the seafront with a person with reduced mobility admiring the views with a companion. Photo 5, wheelchair user rolling on the fisherman's wharf. Photo 6, zone delimited for pedestrians in the fishermen's wharf. Photo 7, fishing boats moored at the fishermen's wharf. Photo 8, crossing with podotactile pavement. Photo 9, 2 PRM parking spaces reserved on Carrer de Antoni Calafat. Photo 10, Zorrilla street dock views with views of Andratx port. Photo 11, PRM parking reserved on Avenida del Almirante Riera Alemany. Photo 12, Avenida del Almirante Riera Alemany promenade sidewalk.*

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# Mallorca

Balearic Islands

*\* Photo. Artà historic centre aerial view.*

Mallorca Tourism Foundation

Route.

Artà historic centre

*\*Photo. Artà Carrerç Ciutat.*

## **Route. Artà historic center**

### **Description.**

Artà has a strong business network. Much of this trade is concentrated on the carrer Ciutat. Pedestrian street that is adorned with trees and benches. You can find many different shops, bars, restaurants, banks, clothing and shoe stores, jewellers, gift and decoration items, etc.

The carrer Ciutat is one of the busiest places in the municipality, both by tourists and residents.

It is a quiet space, free of cars, that the inhabitants use as a meeting point, to walk or for their purchases and day-to-day business.

### **Accessibility assessment**

- Suitable for moving in a wheelchair and with benches to rest during the journey.
- Pavement in good condition on most of the marked trail.
- Good signage with easy orientation along the route.
- Different points of interest information panels with QR codes scannable.

## Route. Artà historic centre. Information.

We can get to Artà by car, taxi or TIB line bus. In the town vicinity it is easy to find free parking and in the centre we can find spaces reserved for PRM.

We start the route at the round del Dimoni, at the beginning of the street Ciutat, flat pedestrian street. Following the street Ciutat we'll find the interest points of Ca Na Batllessa manor house (enclosure of the municipal library), The Artà theatre, the Conqueridor square, among others.

The signs at Carrer Ciutat end will take us to the town hall square, Artà parish sanctuary of San Salvador with spectacular town views. For people with reduced mobility, we recommend being able to reach the parish by car or electric assistance since the road has a steep slope. The San Salvador sanctuary can be reached by a flight of stairs.

Throughout the journey we'll find indications and information on the main interest points with panels and QR codes, as well as a varied gastronomic offer and local products.

Route of less than 1 km.

## General information

- Artà Municipality.
- Route map.
- Artà business hub web site.
- Interest website with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Parish church.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, parking spaces. Photo 2, PRM parking space reserved near the carrer Ciutat. Photo 3, PRM parking space reserved near the town hall. Photo 4, Carrer Ciutat. Photo 5, Carrer Cuitat pavement with buttons podotactile reference. Photo 6, bench to sit on the street Ciutat. Photo 7, Conqueridor square with a information panel. Photo 8, Ca Na Batllessa corridor garden way to the theatre. Photo 9, Ca Na Batllessa corridor garden way to Ciutat street with PRM first-term walker user. Photo 10, CA Na Batllesa stately home where you can see a ramp and an elevator to access the house. Photo 11, town hall square. Photo 12, crossing of the parish building with a counterpoint point of view.*

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# Mallorca

Balearic Islands

*\* Photo. Binifaldó forest.*

Mallorca Tourism Foundation

Route.  
Binifaldó houses



*\*Photo. Binifaldó houses asphalted street.*

## **Route. Binifaldó houses.**

### **Description.**

The Binifaldó houses are located in the Serra de Tramuntana nature area, on the Binifaldó public estate. To get to the houses it is necessary to go through the Menut public estate. These two farms were the first declared public mountains utility in the Balearic Islands.

Access to Binifaldó houses from the Lluc highway to Pollensa(Ma-10), following the Camino de Menut paved stretch that reaches the Binifaldó houses and continues to the es Pedregaret neck.

The route is approximately 3.5 km.

UTM coordinates. X:492273 and Y:4409880

### **Accessibility assessment**

- Suitable for moving in a wheelchair with electric assistance or 3<sup>o</sup> wheel.
- Marked path space with soil in good condition.
- There is a sensory route in the Binifaldó houses specifically for blind people.
- Easy orientation on the way.

## Route. Binifaldó houses. Information.

You can get to the Binifaldó houses by car. The car can be parked in the Menut parking lot, next to the Forest Centre.

If you want to be in close contact with nature, this is your route. We'll start the route in the Menut parking lot. We'll go to the road with restricted traffic that goes up to the Binifaldó houses until you reach the Es Pedregaret source.

The route has a constant slope with pavement in good condition surrounded by spectacular natural scenery. If you are a wheelchair user, we recommend the use of a 3<sup>o</sup> wheel or electric assistance.

For people with visual accessibility needs, at the Binifaldó houses height we found a route accessible for blind people. With limited path for orientation with a cane, haptic information and sensory stimuli.

It's a route along Binifaldó houses private road, therefore if we do not leave the road we will not have lost. Very low and slow car traffic.

Route of almost 3.5km.

## General information

- Escorca Municipality.
- Route map.
- Web page.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Holm oaks on the Binifaldó houses route.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, parking spaces. Photo 2, private road entrance. Photo 3, private road entrance. Photo 4, wheelchair user with electric handbike on the road. Photo 5, path surrounded by forest. Photo 6, path surrounded by forest with a group of people walking. Photo 7, entrance to accessible path for blind people. Photo 8, Binifaldó houses parking area. Photo 9, Binifaldó estate. Photo 10, paved street curving up towards the es Pedregaret fountain. Photo 11, paved road leading up to the Es Pedregaret fountain. Photo 12, paved road leading up to the Es Pedregaret fountain.*

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# Mallorca

Balearic Islands

*\* Photo. Pedestrian path marked on the asphalt with Alcúdia bay views.*

Mallorca Tourism Foundation

Route. From the Colonia de  
Sant Pere to Cala Camps Vells

*\*Photo. Asphalted path route.*

## **Route. From the Colonia de Sant Pere to Cala Camps Vells**

### **Description.**

Around the Colonia de Sant Pere, around the 1960s, a series of areas destined for residential tourism began to be built, such as the Betlem urbanization and the Sant Pere urbanization, located between the Colonia and es Caló.

Subsequently, others were projected towards sa Canova beach, Mount Ferrutx and s'Estanyol.

In addition to Sant Pere Colonia, on the Artà coast, we find two other population nuclei, such as s'Estanyol and Betlem. These two developments are residential areas for foreign tourists, mostly, who come to enjoy the good Mediterranean climate.

### **Accessibility assessment**

- Suitable for wheelchair with a flat ride. There are benches to rest during the journey on the Sant Pere Colonia promenade.
- Pavement in good condition all the way.
- Good signage with easy orientation along the route.
- Different interest points information panels with QR codes scannable.
- Blind people can take as a reference the texture pavement change and the route delimitation part with different elements.

## Route. From the Colonia de Sant Pere to Cala Camps Vells. Information.

We start the route in Sant Pere square parish. We headed for the boardwalk near the port. We'll follow the path that borders the sea in Cala Camps Vells direction. Following the path, on both sides of it, we will enjoy a spectacular landscape with sea and the mountains views.

The signs at the end of the promenade will take us to the road that leads to Cala Camps Vells. The pavement is in good usable condition and the pedestrian path is marked on the pavement. Traffic for vehicles is reduced between 20 and 30 km/h throughout the journey.

People with visual accessibility needs can find their way around taking as a reference the pavement change texture and the route delimitation part with different elements. At the road beginning, references will be to the left and to return to the right.

In the Sant Pere Colonia promenade area we find a great culinary offer. Route of about 3 km.

## General information

- Artà Municipality.
- Route map.
- Business hub web site Artà.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Alcúdia bay views.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, parking spaces. Photo 2, entrance with ramp in the Sant Pere square parish. Photo 3, Colonia de Sant Pere promenade with benches with lumbar support and elements delimiting the promenade towards the sea as continuous benches. Photo 4, informative elements and access ramp to the Colonia beach. Photo 5, Colonia beach vertical informative element. Photo 6, promenade ends and starts the path beginning to Cala Camps Vells. Photo 7, road to Cala Camps Vells. Photo 8, road to Cala Camps Vells with nature on both sides. Photo 9, road to Cala Camps Vells with nature on both sides. Photo 10, private estate field view. Photo 11, Cala Camps Vells end road with 2 PRM parking spaces reserved. Photo 12, wheelchair user posing in Cala Camps Vells.*

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# Mallorca

Balearic Islands

*\* Photo. Sant Elm beach with the Pantaleo islete and the Dragonera island at the bottom.*

Mallorca Tourism Foundation

Sant Elm promenade



*\*Photo. Sant Elm Av. Jaime 1.*

## Sant Elm promenade

### **Description.**

Former fishing village converted into a small, quiet and welcoming tourist centre, made up of summer houses and residences, where we find a restaurants wide range, bars and a small commercial area.

In this town we have different beaches: Sant Elm beach or Es Geperut which is divided into two, the large one of sand and the small one of gravel and Cala Conills which are splendid for cooling off and sunbathing.

### **Accessibility assessment**

- Suitable for wheelchair and with benches to rest during the journey.
- Pavement in good condition with flat road.
- Good signage with easy orientation on the route.
- Varied gastronomic offer with premises with accessible bathrooms.
- Beach with support point for people with reduced mobility (PRM).

## Sant Elm promenade. Information.

We can get to Sant Elm by car, taxi or TIB line bus. There is PRM parking reserved at the Jaume 1º beginning avenue and at the Cala Conills street beginning.

We start the route on Jaume 1º avenue on the Es Geperut beach. Spectacular beach views, the Pantaleo islet and the majestic Dragonera island at the background. The breeze and the smell of the sea will welcome us along with the warmth of the Mallorcan sun's rays.

At the Avenida de Jaume 1º beginning we can find a tourist information office open during the tourist season.

Throughout the tour on Jaume 1st Avenue, we will enjoy the wonderful views and the pedestrian street in good condition with bars, restaurants and shops selling typical products from Mallorca island.

Easy walk of less than 1 km.

For more beach information, access the **Beaches** Guide with a support point for people with reduced mobility in Mallorca 2022.



## General information

- Andratx Municipality.
- Route map.
- Web page.
- Interest websites with information on shops, restaurants, etc.
- Emergency telephone 112.
- Health emergency telephone 061.
- Hospitals in Mallorca.

*\*Photo. Sant Elm Av. Jaime 1º.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking space reserved. Photo 2, PRM parking space reserved. Photo 3, tourist information point. Photo 4, public parking area. Photo 5, pavement next to the beach on Jaume 1º Avenue. Photo 6, playground in the es Geperut beach sand. Photo 7, stairs with wooden railing and rope on es Geperut beach. Photo 8, bench to sit with lumbar rest and armrests. Photo 9, pavement in good condition. Photo 10, Dragonera island informative plan. Photo 11, Av. de Jaume 1º. Photo 12, ramps and stairs to save height on Av. Jaume 1º.*

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# Mallorca

Balearic Islands

*\* Photo. Son Real estate.*

Mallorca Tourism Foundation

Route. Son Real estate

*\*Photo. Son Real pressed earth road.*

## **Route. Son Real estate**

### **Description.**

Son Real, located almost in the middle of the Alcúdia bay arc, is a farm inhabited since 1900ac to the present day.

One of the most important references in terms of archaeological heritage in the Balearic Islands, with a large number of sites from different periods of prehistory. The first human occupation evidence to be highlighted is from the Dolmen period (1900-1600ac) with the remains of a dolmen and three hypogea or artificial burial caves. Of the prototalayotic period (1100-900ac) we find the archaeological site of Es Figueral. Finally, stand out from the Talayotic and postalayotic time (900-125ac) the sites related to the funerary rite, the most prominent is the Son Real Necropolis, also known as the Punta dels Fencis.

### **Accessibility assessment**

- \*Suitable for moving in a wheelchair with the help of the 3rd front wheel on the farm and on 3 of the 4 routes. Joelette chair service may be available booking in advance.
- The joelette chairs are tractioned for 2 persons and are used for excursions with pavement that is not very practical for wheelchair users.
- Pavement with compacted earth in good condition in general.
- Good signage with easy orientation along the route, with bas-relief signs.

## Route. Son Real estate. Information.

We can reach the Son Real estate by car. There are 3 parking spaces reserved for people with reduced mobility (PRM).

On the farm we will find a typical Mallorcan possession with animals, relaxation places, a place to sit for a snack, an information point, a route for PRM, etc. It's the starting point of 4 routes, which 2, 3 and 4 are practicable in an electric wheelchair or with a 3<sup>o</sup> wheel for wheelchair users.

Route 1 reaches a pretalayotic town.

Route 2, along the path to the Es Porros island, reaches a public network refuge that is accessible to PRM. It is necessary to reserve in advance for its use.

Route 3 reaches the Punta dels Fenicis necropolis.

Route 4, arrives at Son Bauló.

We recommend route 3, almost 3 km away. With pressed earth pavement in good condition and good signage with low relief at all intersections.

For blind people it is a fantastic tour to take with a dog guide. Path full of sensory stimuli such as smells and textures of the plants along the path.

## General information

- Santa Margalida town hall.
- Route map.
- Web page.
- Websites of interest with information on shops, restaurants, etc.
- Emergency telephone number 112.
- Health emergency telephone number 061.
- Hospitals in Mallorca.

*\*Photo. Punta dels Fenicis necropolis.*



*\* 12 accessible route photos collage indicated with reading from left to right. Photo 1, PRM parking spaces reserved. Photo 2, pressed earth floor in good condition. Photo 3, signage with bas-relief. Photo 4, ramp with a gentle slope in part of the possession route. Photo 5, wheelchair user rolling on an accessible wooden walkway. Photo 6, accessible road in the possession. Photo 7, pedestrian path in part of the possession. Photo 8, direction signs for the different routes. Photo 9, rest area with tables to eat. Photo 10, 2 sows in the possession enclosure. Photo 11, Punta del Fenicis necropolis. Photo 12, peacock with intensely coloured plumage in possession.*

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**PMR** –Person with reduced mobility.

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# Mallorca

Balearic Islands

*\* Photo. Andratx Port views.*

Mallorca Tourism Foundation

## Experiences

Experiences guide accessible for all in Mallorca 2022

## Accessible experiences guide

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-  Palma, trip to the past
-  walks by the sea
-  Romantic Serra de Tramuntana
-  Nature and history in Alcúdia bay
-  Mediterranean character
-  Salty, the sea taste

**Interactive guide.**

Information can be accessed by clicking on the image.

# Mallorca

Balearic Islands

*\* Photo. Palma carrer Mirador street with the Cathedral back ground.*

Mallorca Tourism Foundation

Experience.

Palma, trip to the past

# Experience. **Palma, trip to the past**

Delve into the magic of past ages of Arabs, Jews and Christians who lived in our land and left their cultural mark in form of traditions and monuments that we now want to share with you.



We present the tourist experience Palma, trip to the past for everyone.

An experience to enjoy and delve into the magic and history of Palma city. For 3 days we will visit the Bellver Castle, the Palma Llotja, the route through the Palma historic centre, Mallorca Cathedral, the cycle route Palma – s’Arenal and we will swim at the Ciutat Jardí beach.

Day 1

**Bellver Castle**



Day 1

**La Llotja de Palma**



Day 2 **Route. Palma historic centre**



Day 2 **Mallorca Cathedral**



**Day 3 Cycle Route. Palma-s'Arenal along the coast**



**Day 3**

**Ciutat Jardí beach**



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# Mallorca

Balearic Islands

*\* Photo. Andratx Port Fishing port.*

Mallorca Tourism Foundation

Experience.  
walks by the sea



## Experience. **walks by the sea**

We invite you to walk bathed by the sun and refreshed by the wind of the embat of our wonderful Mediterranean Sea, on various routes on the west coast of Mallorca. On the last day we will swim in Son Maties amb Sat Elm beaches. Can you come with us?



We present the tourist experience Walking by the sea for everyone. An experience through nature and the west coast of Mallorca. During 2 days of route in the Calvià poromenade, Palmanova, Adratx Port and Sant Elm. On the 3rd day we'll swim in Son Maties and Sant Elmo.

Day 1

**Route. Calvià promenade**



Day 1

**Route. Palmanova.**



Day 2

**Andratx Port**



Day 2

**Sant Elm boardwalk**



Day 3

**Son Maties beach**



Day 3

**Sant Elm beach**



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# Mallorca

Balearic Islands

*\* Photo. Valldemossa and the Cartoixa.*

Mallorca Tourism Foundation

Experience. Romantic  
Tramuntana

# Experience. **Romantic** **Tramuntana**

For the more adventurous, attracted by nobility stories, clergy, musical romanticism and the murmurs of the past. We visited Valldemossa with its Cartoixa and we will enter the Serra de Tramuntana nature, in the Binifaldó house. What a great experience!



We present the tourist experience Romantic Tramuntana for all people.

An experience to discover the stories that our Serra de Tramuntana, UNESCO humanity heritage, During 2 days they will visit Valldemossa and the Cartoixa and the route of Binifaldó houses.

**Day 1 Valldemossa and its Cartoixa**



**Day 2Route. Binifaldó houses**



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# Mallorca

Balearic Islands

*\* Photo. Mallorca Albufera wetland.*

Mallorca Tourism Foundation

Experience. Nature and history  
in Alcúdia bay



## Experience. **Nature and history**

### **Alcúdia bay**

Come and discover the Alcúdia Murada walls with its historic centre with Arab origin and its medieval transformation. Stroll through the site of an authentic Roman city, Pollentia. Admire the beauty of the largest wetland in the Balearic Islands, the Mallorca Albufera. And finally, cool off in the turquoise waters of Alcúdia beach.



We present the nature and history tourist experience in the Alcúdia bay for all people.

An experience to enjoy the Mallorca good weather. During 2 days we'll visit the Alcúdia historic centre, the Pollentia Roman city, the Albufera natural park and the Alcúdia beach.

**Day 1 Alcúdia historic centre**



**Day 1 Pollentia Roman city**



Day 2

# Albufera Natural Park



Day 2

# Alcúdia beach



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# Mallorca

Balearic Islands

*\* Photo. Pedestrian path marked on the asphalt with views of the Alcúdia bay.*

Mallorca Tourism Foundation

Experience.

Mediterranean character

## Experience. **Mediterranean character**

The Mediterranean character is found in our towns, such as Artà. By the sea, walking through the Colonia de Sant Pere. At Son Real estate with its vestiges of the past that began in prehistory and in the beautiful waters of Can Picafort. Unique Mallorca!



We present the tourist experience Mediterranean Character for all people.

An experience with a Mediterranean character. For 2 days we'll visit the route from Sant Pere Colonia to Cala Camps Vells, the Artà central axis, the Son Real public estate and we'll swim in Can Picafort beach.

**Day 1 Sant Pere Colonia to Cala Camps Vells**



**Day 1 Route. Artà historic centre**



Day 2

**Route. Son Real Estate**



Day 2

**Can Picafort beach**



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# Mallorca

Balearic Islands

*\* Photo. Pine forest with Portocolom bay at the bottom.*

Mallorca Tourism Foundation

Experience. Salty,  
the sea taste



## Experience. **Salty,** **the sea taste**

Walking along the coast, the embat wind brings us a sea taste. We show you the wonders of our ports, such Porto Cristo and Portocolom, the beautiful Cala Marçal waters. Are you coming to cool off?



We present the tourist experience salty, the sea taste for all people.

An experience with a sea taste. For 2 days we'll visit Porto Cristo, Portocolom and we'll bathe in Cala Marçal.

Day 1 **Porto Cristo promenade**



Day 2 **Portocolom promenade**



## Day 2 Cala Marçal beach



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# Mallorca

Balearic Islands

Universal accessibility is  
good for all people.